

High Desert Healthcare



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Patient Responsibilities

The patient and/or parent/guardian is responsible for:

- a. Pursuing a healthy lifestyle. You must provide, to the best of your knowledge, accurate and complete information about matters pertaining to your health. This involves being honest and forthright with the providers of health services about current complaints, past illnesses, hospitalization, medications and other information that might affect your health. You have the responsibility to report unexpected changes in your health and are responsible for reporting whether you clearly understand the information that was communicated during your visits.
- b. For requesting additional information or clarification about your health status or treatment when you do not understand information and/or instructions.
- c. Participating in the treatment plan as outlined during your visit, keeping follow up appointments or notifying the office when you are unable to keep an appointment. As a person, YOU are responsible for your own actions if you choose to not follow the practitioner's instructions.
- d. Being considerate and respectful to the facility, personnel and property of High Desert Healthcare.
- e. For providing ALL needed information for insurance process and for assuring that all financial obligations are met promptly.
- f. For ensuring that the facility has a copy of your written advance directives, if you have one.
- g. Informing the providers if you anticipate any problems in following prescribed treatment plans.
- h. Understanding the obligations of High Desert Healthcare and its provider's obligations to be reasonably efficient and equitable in providing care to many persons.
- i. Notify the staff if accommodation for special needs is necessary to meet rights and responsibilities, and to assist in finding resources for that accommodation.

High Desert Healthcare Responsibilities

1. Assuring the identity of persons providing care is known to the patient.
2. Considerate, respectful, truthful care in a safe environment free from abuse or harassment.
3. Understandable information concerning diagnosis, treatment and progress from the providers.
4. The disclosure of financial implications of care (to the best of their abilities) and disclosure of charges and bills.
5. Provide assessment and treatment in accordance with the wishes of the patient.

Patient Rights

1. To know the identities of the persons providing care. Just ask us our names and we will tell you.
2. To receive understandable information about your diagnosis, treatment, and implications to care, including alternatives, risks, advantages and consequences of each modality prior to consent to any treatment path.
3. To participate with the provider in developing a treatment model that is safe, effective and affordable.
4. To expect privacy, confidentiality while in our care.
5. To refuse to participate in the treatment plan.
6. To register a concern regarding services, care or management and to obtain resolution. Presenting a concern will not compromise the care we provide.